



# CRITICAL THINKING FOR PROBLEM-SOLVING

“Critical Thinking for Problem Solving” is a 1-day program developed around the facilitation of problem-solving, bias recognition, developing problem clarity, logical reasoning, solution generation and payback techniques.

The interactive and enjoyable format allows participants to learn in an open and engaging environment. We will guide participants in developing their skills because we believe every problem-solving exercise is an opportunity, not an imposition.

Our educators have practical problem-solving experiences to draw upon. We have seen first-hand how vital correct problem-solving facilitation is to creating success.

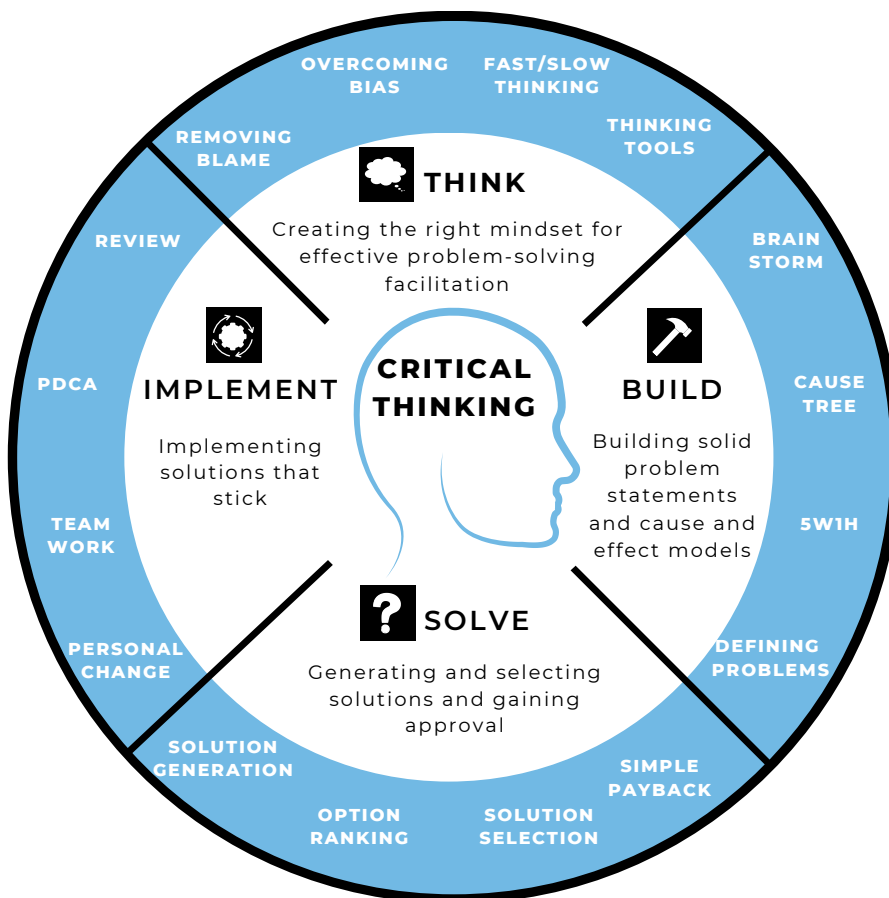
## **Every attendee will learn how to:**

- Think critically.
- Identify and combat common cognitive biases that exist in problem-solving teams.
- Lead teams towards clarity and alignment when defining a problem.
- Facilitate effective brainstorming.
- Educate others on developing effective cause-and-effect chains.
- Think like a business owner when selecting potential solutions.

***“Unbiased Problem-solving is  
one of the most effective ways  
to improve teamwork and  
collaboration.”***

# COURSE CONTENT

- Thinking critically and asking the right questions for effective problem-solving facilitation.
- Building solid problem statements and developing cause and effect models.
- Maintaining problem-solving velocity, generating and selecting solutions and gaining approval.
- Implementing solutions that stick.



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*“Problem-solving is an effective way to improve teamwork and collaboration.”*