

2 Day Masterclass

Advanced
Operational Excellence &
Continuous Improvement

17–18 Nov, 2025

📍 Atura Hotel, Prospect

Lead with Confidence. Deliver with Excellence.

Equip yourself with the tools, mindset, and strategies to drive lasting operational improvements.

A high-impact learning experience blending:

- Lean
- Six Sigma
- Change Management
- Continuous Improvement (CI)
- Project Management

2-Day experiential course covering:

- **Data Measurement and Statistical Analysis for CI and Op-Ex** (Accuracy considerations, Hawthorne effect, collection problems, and data collection tools | Statistical bias, sampling methods, plans, and pitfalls)
- **Project Management Fundamentals for CI and Op-Ex Projects / Initiatives** (Understanding the Project Environment, Project Definition, Project Planning, Technical Execution, Project Control)
- **Visual Management in Operations** (Kanban, Shadow, and SOP boards, Color-coding, and Performance dashboards)
- **Kaizen Project Selection** (Target identification, ranking, scoping)

What's in it for me?

Participants gain the confidence to effectively identify and drive improvements, increases in their understanding of Op-Ex & CI data, application to analysis of operational improvement, real world experience of applying theory to challenges such as poor data, scoping, project selection, measuring improvement.

Who should attend?

CI Managers

Operations Supervisors

Operations Managers

Plant Managers

Functional Leaders

Since 2007, Efficiency Works has been a leading supplier of Continuous Improvement and Leadership training and Consultancy. Efficiency Works has supplied these services to 100's of leading companies' delivery significant benefits

CLICK HERE TO REGISTER